



# Sun Oaks Tennis & Fitness

## Play House Babysitting

### Hours:

#### Play House Room:

Monday - Thursday 8-1pm and 3:30-8pm

Friday 8-1pm and 3:30-7pm

Saturday 8-12:30pm

Sunday 9-12pm (starting January 11th)

### Ages:

6 months to 8 years of age



### Reservations:

- Babies 6-12 months may reserve an hour of babysitting (with a 10 minute grace period to get to and from class).
- Babies 13-17 months may reserve an hour and a half of babysitting.
- Children ages 18 months to 8 years of age may book up to 2 hours.
- Reservations may be made up to two days in advance.
- You may ask to be added to our waiting list if we are unable to make your reservation. We can then call you if/when space becomes available.
- Same day reservations or walk ins are welcome, but we cannot guarantee that a spot will be available.
- We encourage you to use the reservation system. **Call 221-4405 for reservations.**
- Parents may only use the Play House babysitting service while participating in club activities. Parents may not leave the premises while their child(ren) are in the Play House. Parents wanting to run/walk the neighborhood or Clover Creek Preserve, please talk to a Play House staff member for club policy.
- Additionally, no child may be left in the Play House without an attendant on duty.

### Fees & Cancellations:

- Family and couple (parent and child) memberships are eligible for up to 2 hours per day of FREE babysitting per child who **is listed on the membership account**.
- The babysitting fee for children of babysitting age, who are **not** listed on the membership account, or children of member guests is \$5 per hour/per child.
- There is a \$5 per hour (or fraction of), per child fee for babysitting time over 2 hours per day.
- Payments for additional babysitting time are made with the front desk.
- Reservations must be cancelled 2+ hours in advance or there is a \$5 per child charge.
- "No Shows" will be charged \$5 per child. If you are running late, please call. If you have not arrived within 15 minutes of your reservation time, you will be considered a no show and charged accordingly; your place may also be given away to a walk in.

### **Supervision:**

Children are supervised at all times. Children who are signed into the Play House must stay in the Play House area until checked out. For the enjoyment of the children, the Play House, has an assortment of books, games, toys and supervised projects, as well as our play structure and bikes outside. It is advised that no objects are brought from home. Sun Oaks cannot be responsible for anything lost or stolen.

### **Discipline:**

In order to maintain safe group control, we occasionally ask children to take a “time out” from group activities. Should inappropriate behavior continue, we will locate the parent or guardian and ask him/her to remove the child from the Play House. In the case where inappropriate behavior continues, the child will be required to leave the Play House for a probation period.

### **Sign-ins:**

A 15 minute grace period will be given for late arrivals. Please sign in your child(ren) and write down where you will be working out. If you wish to have someone else pick up your child, please inform the attendants.

### **Sick Policy:**

Health issues are a concern for everyone. Sun Oaks Tennis & Fitness relies on each family’s thoughtful assessment of his/her child’s health. In order to assist you, we have provided the following helpful guidelines:

- If a child has been sick, he/she should remain home until he/she is able to participate in a normal day, including outdoor play.
- Children are required to stay home for a 24-hour period after a fever has subsided.
- If a child has diarrhea for any reason, he/she is required to stay home. Children must remain diarrhea free for a 12-hour period before being brought back to the Play House.
- Please inform Sun Oaks management of any contagious diseases contracted by your child. (Example: lice, chicken pox, measles, etc.)
- Sun Oaks staff are prohibited from administering any medications.
- Play House staff will not apply any topical ointments to diaper rashes.
- Parents will be notified if their child becomes ill. The staff will use their best judgment when requesting your child’s removal from the Play House. If the staff notifies you, please pick up your child immediately.

### **Diapering/Feedings:**

Please make sure your children are fed and changed before checking them into the Play House. Parents will be asked to change their own child’s diaper. If your child is potty training, please bring in an extra change of clothing. You may bring in a snack for your child, especially if they will be in the Play House for more than one hour.

Please try to avoid messy foods, and please no nuts or peanut butter. Please make sure that your child’s belongings are labeled (bottle, lunch box, diaper bag, etc.)

Parents must carry their cell phone while working out and leave their cell number when signing in at the Play House. We will contact you should your child need a diaper